



CERTIFICATE OF REGISTRATION

It is confirmed that the Management System of

MEDIACOM S.R.L.

Sede Legale: Viale Edoardo Jenner, 51 - 20159 Milano (MI)

Sedi Operative:

- Viale Edoardo Jenner, 51 - 20159 Milano (MI)
- Strada Statale 7 bis KM 11,700 - 81030 Teverola (CE)
- Via Calamandrei, 5 CDN Isola F4 - 80143 Napoli (NA)
- Via Cesare Pavese, 96/102 - 00144 Roma (RM)

has been evaluated and complies with the requirements of relevant Standard

ISO/IEC 20000-1:2018

Information technology Service management System

This certificate is valid for the following activities

PROGETTAZIONE ED EROGAZIONE DI SERVIZI DI: CONTACT CENTER, RICERCHE DI MERCATO E GESTIONE CREDITI. PROGETTAZIONE, SVILUPPO, INSTALLAZIONE E MANUTENZIONE SOFTWARE; SUPPORTO SPECIALISTICO E GESTIONE APPLICATIVA. PROGETTAZIONE ED EROGAZIONE DI SERVIZI SAAS.

DESIGN AND DELIVERY OF CONTACT CENTER, MARKET RESEARCH AND CREDIT MANAGEMENT SERVICES. DESIGN, DEVELOPMENT, INSTALLATION AND MAINTENANCE OF SOFTWARE; SPECIALIST SUPPORT AND APPLICATION MANAGEMENT. DESIGN AND DELIVERY OF SAAS SERVICES.

IAF 35 – IAF 33

Certificate Number: MDS/SMSPL-ITA/IT3539

Initial Issue: 12.07.2022

Issue date: 06.07.2026

Expiry date: 14.07.2027

Date of second surveillance: 15.06.2027

Recertification date: 15.06.2028


Managing Director



CB-MS-6207



Verify the certificate:- www.sistemamanagement.com

The Organization's Documentation and Implementation has been reviewed and found to comply with the relevant standard rules. This certificate of Registration is based on the evaluation of the mentioned scope and also responsible for maintaining the responsibilities of the relevant standard rules. If any changes in the Activities of the Company, this certificate will be invalid. The validity of certificate is subject to Successfully Completion of surveillance audit on or before due dates and its only valid after successful surveillance with continuation letter issued by us.

SISTEMA Management Services Pvt Ltd., Head-quarters: FF, 551-Ka/Om 002 B, Azad Nagar, Alambagh, Lucknow-226005
Accredited by United Accreditation Foundation Inc. Address: 400, North Center Dr, STE 202, Norfolk, VA 23502, United States of America