

CERTIFICATE OF REGISTRATION

It is confirmed that the management system of

MEDIACOM S.R.L.

Sede Legale:

Viale Edoardo Jenner, 51 - 20159 Milano (MI)

Sede Operative:

MI/1 - Viale Edoardo Jenner, 51 - 20159 Milano (MI)

CE/1 - Strada Statale 7 bis KM 11,700 - 81030 Teverola (CE)

NA/1-CDN - Via Calamandrei, 5 CDN Isola F4 - 80143 Napoli (NA)

RM/1 - Via Cesare Pavese, 96/102 - 00144 Roma (RM)

It has been evaluated and complies with the requirements of the standard

ISO 20000-1:2018 As per Quality SISTEMA guidelines

This certificate is valid for the following activities

PROGETTAZIONE ED EROGAZIONE DI SERVIZI DI: CONTACT CENTER, RICERCHE DI MERCATO E GESTIONE CREDITI. PROGETTAZIONE, SVILUPPO, INSTALLAZIONE E MANUTENZIONE SOFTWARE; SUPPORTO SPECIALISTICO E GESTIONE APPLICATIVA. PROGETTAZIONE ED EROGAZIONE DI SERVIZI SAAS.

IAF: 35 - IAF: 33

Certificate Number: QS-ITA/MDS/0723/IT8318

Initial Issue: 09.07.2022 Issue date: 03.07.2024 Expiry date: 08.07.2025

Recertification date: 09.06.2025







Verify the certificate:- www.sistemacerts.com



The Organization's documentation and Implementation has been reviewed and found to comply with the relevant standard rules. This certificate of Registration is based on the evaluation of the mentioned scope and also responsible for maintaining the responsibilities of the relevant standard rules. If any changes in the Activities of the Company, this certificate invalid. The validity of certificate is subject to Successfully Completion of surveillance audit on before due dates and its only valid after successful surveillance with continuation letter issued by us. QUALITY SISTEMA Certifications and Inspections Pvt Ltd., Head-quarters: FF, SS-1914, Sector –H , LDA Colony, Kanpur Road, Lucknow-226012.