



CERTIFICATE OF COMPLIANCE

It is confirmed that its management system

MEDIACOM SRL

Sede Legale:

Viale Edoardo Jenner 51 – 20159 Milano (MI) Sede

Sede Operativa:

MI/1 – Viale Edoardo Jenner, 51 – 20159 Milano (MI)

CE/1 – Strada Statale 7 bis KM 11,700 – 81030 Teverola (CE)

NA/1 – CDN – Via Calamandrei, 5 CDN Isola F4 – 80143 Napoli (NA)

It has been evaluated and complies with the requirements of the standard

ISO 20000-1:2018

As per Quality SISTEMA guidelines

This certificate is valid for the following activities

PROGETTAZIONE ED EROGAZIONE DI SERVIZI DI: CONTACT CENTER, RICERCHE DI MERCATO E GESTIONE DI CREDITI. PROGETTAZIONE, SVILUPPO, INSTALLAZIONE E MANUTENZIONE SOFTWARE; SUPPORTO SPECIALISTICO E GESTIONE APPLICATIVA.

IAF 35 – IAF 33

Certificate Number: QS-ITA/MDS/0723/IT8318

Initial Issue: 09.07.2022

Issue date: 26.07.2023

Expiry date: 08.07.2024

Date of second surveillance: 09.06.2024

Recertification date: 09.06.2025


Managing Director



Verify the certificate:- www.sistemacerts.com



The Organization's documentation and Implementation has been reviewed and found to comply with the relevant standard rules. This certificate of Registration is based on the evaluation of the mentioned scope and also responsible for maintaining the responsibilities of the relevant standard rules. If any changes in the Activities of the Company, this certificate invalid. The validity of certificate is subject to Successfully Completion of surveillance audit on before due dates and its only valid after successful surveillance with continuation letter issued by us. QUALITY SISTEMA Certifications and Inspections Pvt Ltd., Head-quarters: FF, SS-1914, Sector -H, LDA Colony, Kanpur Road, Lucknow-226012.



CERTIFICATE OF COMPLIANCE

It is confirmed that its management system

MEDIACOM SRL

LEGAL SIDE:

Viale Edoardo Jenner 51 – 20159 Milano (MI) Sede

HEAD OFFICE:

MI/1 – Viale Edoardo Jenner, 51 – 20159 Milano (MI)

CE/1 – Strada Statale 7 bis KM 11,700 – 81030 Teverola (CE)

NA/1 – CDN – Via Calamandrei, 5 CDN Isola F4 – 80143 Napoli (NA)

It has been evaluated and complies with the requirements of the standard

ISO 20000-1:2018

As per Quality SISTEMA guidelines

This certificate is valid for the following activities

DESIGN AND DELIVERY OF CONTACT CENTER, MARKET RESEARCH AND CREDIT MANAGEMENT SERVICES. DESIGN, DEVELOPMENT, INSTALLATION AND SOFTWARE MAINTENANCE; SPECIALIST SUPPORT AND APPLICATION MANAGEMENT.

IAF 35 – IAF 33

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