BQSR

CERTIFICATE

This is to certify that the
Management System of

MEDIACOM S.R.L.

LEGAL SIDE:
Viale Edoardo Jenner, 51 - 20159 Milano (MI)

HEAD OFFICE:
- MI/1 - Viale Edoardo Jenner, 51 - 20159 Milano (MI)
- CE/1 - Strada Statale 7 bis KM 11,700 - 81030 Teverola (CE)
- NA/1-CDN - Via Calamandrei, 5 CDN Isola F4 - 80143 Napoli (NA)

has been assessed and found to conform to the requirements of

ISO/IEC 20000-1:2018

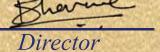## Information Technology - Service Management

This Certificate is valid for the following scope:

DESIGN AND DELIVERY OF CONTACT CENTER, MARKET RESEARCH AND CREDIT MANAGEMENT SERVICES. DESIGN, DEVELOPMENT, INSTALLATION AND MAINTENANCE OF SOFTWARE; SPECIALIST SUPPORT AND APPLICATION MANAGEMENT. DESIGN AND DELIVERYOF SAAS SERVICES.

PROGETTAZIONE ED EROGAZIONE DI SERVIZI DI: CONTACT CENTER, RICERCHE DI MERCATO E GESTIONE CREDITI. PROGETTAZIONE, SVILUPPO, INSTALLAZIONE E MANUTENZIONE SOFTWARE; SUPPORTO SPECIALISTICO E GESTIONE APPLICATIVA. PROGETTAZIONE ED EROGAZIONE DI SERVIZI SAAS.

Certificate No.	:BQSR16623
Registration Date	:09/07/2022
Issue Date	:12/07/2022
Expiry Date	:08/07/2023
Recertification Date	:08/07/2025

Director

BQSR QUALITY ASSURANCE PVT. LTD.

IAS
ACCREDITED
Management Systems
Certification Body
MSCB-197