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CERTIFICATO N.
CERTIFICATE N. 9175.MDCM



IQNet, the association of the world's first class certification bodies, is the largest provider of management System Certification in the world.
IQNet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITA' DI
WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

MEDIACOM SRL

VIALE EDOARDO JENNER 51 - 20159 MILANO (MI)

UNITA' OPERATIVE / OPERATIVE UNITS



Vedere gli Allegati per le Unità Operative (n° 2 allegati)
View the Annexes for the Operative Units (n° 2 annexes)

E' CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD

ISO 9001:2015

PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES

Progettazione ed erogazione di servizi di: contact center, ricerche di mercato e gestione crediti.
Progettazione, sviluppo, installazione e manutenzione software;
supporto specialistico e gestione applicativa

*Design and supply contact center services, market research and credit management.
Design, development, installation and maintenance of software; system and program support*

Ulteriori informazioni riguardanti l'applicabilità dei requisiti ISO 9001:2015 possono essere ottenute consultando l'organizzazione
Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

DATE:	PRIMA CERTIFICAZIONE FIRST CERTIFICATION 2011-11-21	EMISSIONE CORRENTE CURRENT ISSUE 2020-10-30	SCADENZA EXPIRY 2023-11-17
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IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Omago



SGQ N° 005 A

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

IAF: 35, 33

La validità del certificato è subordinata a sorveglianza annuale e riesame completo del Sistema di Gestione con periodicità triennale
The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years



Organismo di Certificazione Federato CISQ
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www.cisq.com

CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale.
CISQ is the Italian Federation of management system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/IMQ has issued an IQNet recognized certificate that the organization:

MEDIACOM SRL

STRADA PROVINCIALE 341 KM 11 SNC - 81030 TEVEROLA (CE)

VIALE EDOARDO JENNER 51 - 20159 MILANO (MI)

VIA CALAMANDREI 5 ISOLA F4 CDN - 80143 NAPOLI (NA)

has implemented and maintains a

Quality Management System

for the following scope:

***Design and supply contact center services, market research and credit management.
Design, development, installation and maintenance of software;
system and program support***

Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

which fulfills the requirements of the following standard:

ISO 9001:2015

Issued on: 2020 - 10 - 30

Expires on: 2023 - 11 - 17

*This attestation is directly linked to the IQNet Partner's original certificate
and shall not be used as a stand-alone document*

Registration Number: IT - 79378



*Alex Stoichitoiu
President of IQNET*



*Ing. Mario Romersi
President of CISQ*

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia